## Hello!

## I am Karan Kishore.

# **Product Designer**

#### **SUMMARY**

With an interest in problem solving and design challenges, I am focused towards working on various areas of products and services which will play a meaningful role in the future. Always looking forward to work on new challenges.

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#### **PROFESSIONAL EXPERIENCE**

#### **UI/UX Consultant**

🛅 Jan 2023 - Dec 2023

#### Swym Corp, Remote (Seattle, US)

- Worked with the pm to deliver updated experience of the flagship product.
- Offered support for the direct requirements from the customer merchants.

### **Product Designer**

Oct 2020 - Jul 2022

#### PagarBook, Bangalore

- Designed bulk payment portal which got 90% of all online payments traffic.
- Helped diversify the product portfolio for the SMEs market by designing the cashflow management software and the banking & loan services app.
- $\bullet\,$  Took care of all the end to end design requirements.

### **UX** Designer

🛅 Jul 2018 - Apr 2020

#### Next Education India Pvt Ltd, Hyderabad

- Designed the help centre for the flagship ERP which was aimed at reducing support calls by 60%, thus saving the company money and ease self-onboarding.
- Provided support for the direct requirements from the customer schools by working with the product managers and getting the designs developed.

#### **UX Intern**

May 2017 - Jul 2017

#### Next Education India Pvt Ltd, Hyderabad

- Designed the accounting system for the flagship ERP by doing contextual inquiry, user interviews and white paper research.
- Worked with product managers on immediate design requirements, then getting them developed.

## **UX/UI Intern**

May 2016 - Jul 2016

#### Fractal Ink Design Studio, Mumbai

 Worked for major clients like TATA AIA, CRM Next, Aditya Birla and others. Tasks included designing the requirements given by any on the multiple project leads by doing secondary research, competitive analysis and then getting feedback from the client directly.

#### **EDUCATION**

- Indian Institute of Technology, Guwahati

Bachelors in Design (B. Des), 2014-2018

- Super 30, Patna

JEE Preparation, 2013 - 2014

- Dakshana Scholar

12th CBSE & JEE Preparation, 2011 - 2013

#### **OTHER WORKS**

 Topcoder Design Challenge Winner (Feb 2018)

Won a design challenge on Topcoder with 1st rank worldwide. It was about designing an ERP web application for a metal company which will be used to run sales, purchasing, inventory and accounting modules.

 Exam Coordinator - Dakshana Foundation (April 2016, South Sikkim, India)

Supervised dakshana scholarship selection exam at JNV South Sikkim.

#### **ON THE WEB**

- www.behance.net/karankishore
- www.dribbble.com/karankishore0
- m www.linkedin.com/in/karankishore0/

#### SKILLS

<u>User Research</u> <u>Market Research</u>

Interaction Design Product Strategy

<u>Project Management</u> <u>Problem Solving</u>

<u>Prototyping Figma Adobe Suite Sketch</u>

## OTHER INTERESTS

■ Non-fictional book
▼ Football & Cricket